

190312  
GLOBAL CONNECTION INC. OF AMERICA  
Legal Department  
Post Office Box 48269  
Atlanta, Georgia 30362  
Telephone: 678.966.8444, Ext. 1140  
Facsimile: 770.458.6773  
Email: abriggs@globalconnectioninc.com

GLOBAL CONNECTION INC. OF AMERICA

2000 149-C

January 15, 2008

Mr. David Lacoste  
Public Service Commission of South Carolina  
Saluda Building  
101 Executive Center Drive  
Columbia, SC 29210

RECEIVED  
2008 JAN 18 PM 1:05  
SC PUBLIC SERVICE  
COMMISSION

Subject: Global Connection of South Carolina, Inc.  
4th Quarter Service Quality Report  
Pursuant to R.103-614, 618, 619, 661 & 663

Dear Mr. Lacoste:

Enclosed with this letter is the original Monthly Service Quality Report for Global Connection of South Carolina, Inc. for the quarter ending **December 2007** as required by the Commission pursuant to Rule 103-614, 618, 619, 661 & 663.

If you should require additional information or if you should have any questions regarding the enclosed report, please feel free to contact me as indicated above.

Very truly yours,

*Angela Briggs*

Angela Briggs  
Paralegal

/acb  
Enclosure

A Communications Company

## SCPC CLEC - QUARTERLY SERVICE REPORT

SOUTH CAROLINA OPERATIONS  
4th Quarter Results  
Oct, Nov, Dec 2007

COMPANY NAME Global Connections, Inc. of South Carolina

QUARTER/YEAR 4th Quarter / 2007

Month:	<u>October</u>	<u>November</u>	<u>December</u>
Number of customer Access Lines	<u>2,249</u>	<u>2,805</u>	<u>3,205</u>
Trouble Report / Access Line (%)	<u>97%</u>	<u>97%</u>	<u>96%</u>
Customer Out of Service Clearing Times (%)	<u>99%</u>	<u>98%</u>	<u>98%</u>
New Installs Completed within 5 Days (%)	<u>99%</u>	<u>99%</u>	<u>99%</u>
Commitment Fulfilled (%)	<u>100%</u>	<u>100%</u>	<u>100%</u>

Comments / Explanations \_\_\_\_\_

Person Making Report / Contact Information Issa Elkhoury

Phone (678) 966-8456

3957 Pleasantdale Road  
Atlanta, GA 30340